Optum Serve®

VBA Medical Disability Examinations

High-quality compensation and pension exams

Supporting the resolution of benefit claims for Veterans and separating Service Members.



Benefits

- Integrated process to schedule and complete required exams in accordance with requests received from VA Regional Offices
- Uses a secure online portal to deliver exam documents to trained and certified examiners and delivers results seamlessly to the VBA Management System to complete the claim
- Leverages a network of more than 4,100 providers located throughout all 50 states
- Utilizes mobile units, telehealth and other exam modalities to serve rural areas and minimize travel when face-to-face exams are not required

Service

- Review of Veterans' medical history and current state of health
- Completion of Disability Benefits Questionnaires and Medical Opinions requested by the VA

>430K

Veterans served in the last 12 months

>21M

services provided in the last 12 months

Want to learn more?

Visit optumserve.com/veterans to learn more about the program. Veterans should contact their local VA Regional Office to file a claim and initiate the exam process.

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