Optum

EHR Implement and Operate



At its best, an electronic health record (EHR) system is a key enabler of success, but in-house EHR management alone is no longer enough

Because system leaders rightly view EHRs as mission-critical technology, many are reconciling past investments and considering how to approach a transformational EHR investment.

Optum® helps partners ensure they maximize their EHR through an innovative, comprehensive EHR-managed service using the collective expertise of our clinical, consulting, delivery, technology and operations teams.

Common EHR pain points

Value
Justify the value of a robust EHR investment

Workforce
Find and retain top technical talent

Managing costs
Upgrades and maintenance aren't guarantees of optimization

Provider engagement
Efficient workflows can help reduce administrative burden

EHR Implement and Operate is a must-have

Optum solves the affordability barrier that we hear about so often from this market segment, creating predictable cost models within a managed services partnership. This improves speed to value while aligning our incentives and investments to deliver an optimized technology platform for providers and patients.

Roll over icons for more information

Value and speed

Eliminate talent constraints

Cost reduction and service enhancements

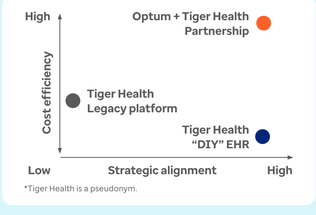
Provider engagement and optimization

Find value in a partner approach – expertise, resources, time and predictable costs

Partnering with Optum provides a path forward that removes barriers to success and accelerates ROI. Our model provides peace of mind by managing downstream financial, staffing and security implications for your organization.

Compare common legacy platform, DIY with EHR and Optum partnership approaches

Once you decide which EHR to go with, there could be a lag in time and recognition of ROI with EHR Implement and Operate. With the Optum managed service and our EHR Implement and Operate, you're provided a cost-effective path to implementation. You go live faster and we centrally manage your system through an Optum EHR Center of Excellence.



*Tiger Health is a pseudonym.

Drive clinical and financial improvement while easing care team burden

Reduce after-hours documentation
with enhanced EHR workflow.

Categorize and route-specific InBasket messages (for example, Rx refill requests) more efficiently.

33%
reduction in total physician hours spent on Rx refills

30-60 minutes
time saved each day through optimized EHR workflows

Increase efficient documentation
post-EHR implementation.

Decrease total time documenting to prevent burnout and see more patients.

33%
average increase in time saved documenting after personalization session improved provider proficiency

15%
reduction in total time in the EHR per day, generating 500-700 hours per week of freed-up capacity

Learn more about our transformative partnership model helps health systems achieve their mission while allowing them to remain financially viable and independent.

Visit optum.com